

OVR Complaints

Complaints regarding negligence and improper use

process

The student must sign a pledge to comply with the regulations and rules of the (KAUFD) and (UDH). The student must visit the Medical Maintenance Department to complete the procedures related to the complaint.

Complaints related to equipment breakage

process

The student must sign a pledge to comply with the rules and regulations of the (KAUFD) and (UDH), and must follow up with the Medical Maintenance Department to complete the procedures related to the complaint.

Infection control related complaints

process

The student shall sign a pledge to comply with the policies and regulations of the (KAUFD) and (UDH).

According to Regulation:

University Dental Hospital Regulations (Points System)

Ethics and conduct-related complaints

process

Convening an investigative committee to hear the statement of the student

According to Regulation:

(Student Code of Conduct and Discipline at (KAUFD).

- Based on Article (3), which states, "Any violation of the university's regulations, rules, or public ethics within the university is considered an offense that requires punishment for the offender, as stipulated in the Student Code of Conduct and Discipline, including the following:"
- Item No. (4) - (Verbally or physically assaulting any person inside the university or threatening them, whether they are members of the university's staff, faculty members, employees, students, or individuals from companies and institutions entrusted with tasks within the university, or those with investments in the university).

According to Regulation:

- (Student Code of Conduct and Discipline at King Abdulaziz University)
Based on Article (3), which states, "Any violation of the university's regulations, rules, or public ethics within the university is considered an offense that requires punishment for the offender, as stipulated in the Student Code of Conduct and Discipline, including the following:"
- Item No. (8) – (Damaging, vandalizing, or otherwise misusing the property or facilities of the university, including the student dormitories, their fixed or movable equipment such as buildings, furniture, as well as the contents of scientific centers, classrooms, and laboratories, including devices and educational tools, maps, central and branch library collections, museums, sports fields, gardens, exhibitions, their facilities, and all university transportation means such as buses and other vehicles, or anything that could harm others' belongings within the university or attempt to do so).
- UDH Regulations (Points System)